

## Federation of Indian Photography

### **REFUND POLICY**

### Last updated [18-01-2024]

Thank you for your subscription. We hope you are happy with your subscription. However, if you are not completely satisfied with your subscription for any reason, you may cancel it within 30 days for a full refund<sup>\*</sup> excluding any gateway service fee and GST. Please see below for more information on our refund policy. Same is applicable to any booking of Photography workshop / Photo Safari arranged by FIP.

#### SUBSCRIPTION CANCELLATION

All Subscription Cancellation must be done within 30 days of the purchase date. The elgibility of any refund will be considered only after successful completion of subscription process and realisation of payment at the bank account of Federation of Indian Photography (FIP) Downloaded items from the website, if any, must be removed from all physical and virtual storage devices of customer. Use of copyrighted materials of Federation of Indian Photography (FIP) Is strictly provibited and subject to legal action once subscription is cancelled in case of refund.

#### Workshop Booking Cancellation

Refund policy for booking the event like workshop / Safari is clearly announced for each event separately and FIP will strictly adhere to that policy.

#### Competition entry fee refund

The competition entry fdee is non refundable except for double payment. Any double payment may either be adjusted against some other competition entry fee or may be refunded as per request of the entrant excluding any gateway serive fee and GST.



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#### REFUNDS

After receiving confirmation of cancellation of Subscription / Booking for Workshop / Participation in FIP organised competition / Item purchase from you within the the stipulated period, we will process your refund case. Please allow at least 15 days from the receipt of your refund request to process your refund. We will notify you by email when your refund is processed. The refund amount will be paid by a/c payee cheque to the elegible applicant.

#### \* EXCEPTIONS

#### Please Note that following items are not refundable,

- 1) GST paid on subscription /booking/purchase etc.
- 2) Convenience fee paid to payment gateway service provider with GST if any
- 3) Entry paid to already participated competition organised by FIP